

ONLINE RETURN FORM

NAME ORDER OR CUSTOMER NUMBER #

EMAIL PHONE

PLEASE VISIT OUR WEBSITE TO BOOK YOUR RETURN

IF YOU HAVE RECEIVED AN INCORRECT ITEM, OR AN ITEM THAT IS DAMAGED OR FAULTY PLEASE CONTACT US IMMEDIATELY

1. Ensure the product is in its original box with packaging, and in an unworn condition, as new.
2. Please use the carton your items were delivered in to return your items or place in a shipping bag
3. Please do not affix tape or label directly onto the shoe box
4. Make sure to enclose your invoice and completed returns form with your return items

PLEASE NOTE: We are happy to offer you a full refund or exchange of your purchase less the cost of shipping as long it is returned **within 21 days of receiving**. Returns and exchanges can take up to 10 business days to be processed. This covers the time for your parcel to safely reach us and for your refund or exchange to be completed. You will be contacted as soon as we have processed your return. **We do not accept any returns / exchanges in any of our stores. All online orders can only be returned to our Online Returns Centre.**

CUSTOMERS ARE RESPONSIBLE FOR RETURN SHIPPING AND HANDLING CHARGES.

We recommend sending return parcels via registered post or via the trackable ParcelPoint service offered on our website as we are not liable if your return is not received.

Please specify item/s returning:

QTY	STYLE NAME	COLOUR	SIZE

Please tick the appropriate box- I would like to:

EXCHANGE*

Please mark your desired size on the table below.

*We might not always be able to provide you with your desired size, should this be the case you will be contacted and a refund will be issued.

REFUND

AU SIZES

5	5.5	6	6.5	7	7.5	8	8.5	9	9.5	10	10.5	11	11.5	12
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EU SIZES

35	35.5	36	36.5	37	37.5	38	38.5	39	39.5	40	40.5	41	41.5	42
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COMMENTS (If applicable):